

## Bulk Water Filling Station User Terms and Conditions

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A bulk water filling station operated by the City of Durango is located at 550 S. Camino del Rio. This station provides bulk water sales to the public, commercial users, and contractors.

A standard 2" quick connect connection is installed on the filling station, customers will need to adapt to this connection. The discharge from the station is anticipated to be around 80 gallons per minute (GPM).

Provided there are available funds in your account, the filling station will be open for use 24 hours a day, 7 days a week.

### **Account Setup**

Customers will be required to setup a prepaid account with the City of Durango prior to use.

To open an account, customers must complete a City of Durango Bulk Water Filling Station Application and submit it to the City of Durango. Be prepared to provide personal or company information and vehicle(s) information, license plate numbers, and tank capacity in gallons.

Applications are available at the Durango City Hall Cashier Window, Durango Transit Center Cashier Window, or online at [www.durangogov.org/waterdockstation](http://www.durangogov.org/waterdockstation).

Email your completed application to:  
[utilities@durangogov.org](mailto:utilities@durangogov.org)

Mail your completed application to:  
Bulk Water Filling Station  
City of Durango  
949 E. 2nd Ave, Durango CO 81301

Walk-in your completed application to:

The City of Durango City Hall Cashier Window, Monday through Friday, 7:30 a.m. to 3:30 p.m.

All customers will access the station with an account number and personal identification number (PIN). A PIN will be provided to the customer once the account is setup.

**Customers must add a credit to their accounts before filling up by paying with cash, check, or credit card at the City of Durango City Hall Cashier Window, Monday through Friday, 7:30 a.m. to 3:30 p.m. Only checks payable to City of Durango may be mailed to:  
Bulk Water Filling Station, City of Durango, 949 E. 2nd Ave, Durango CO 81301.**

### **Rates and Fees**

All bulk water use by customers shall be metered and paid for under rates and fees established by City of Durango Utilities Department. Rates may change at any time.

Customers using the bulk water filling station shall pay the following:

Residential: \$6.45 per 1,000 gallons drawn.

Commercial: \$5.45 per 1,000 gallons drawn.

Customers will have a set minimum account balance needed to fill water:

Residential: \$1.00

Commercial: \$1.00

### **Terms and Conditions**

Bulk water filling station residential and commercial users are required to comply with all policies when using the City of Durango owned municipal bulk water filling station. Non-compliance with the policies of the application and fill station may result in revocation of an account and fill station approval and/or denial of future access.

1. Complete and sign a City of Durango Bulk Water Filling Station Application. Applications are to be turned in to the City of Durango for account setup.
2. The City of Durango Utilities Department (hereafter called the City) will use all reasonable actions to supply the quantity of water required by the customer, by making it available for collection at the fill station.
3. An approved customer shall be issued with an account number and PIN for the vehicles named in its application, which will enable the customer to access the City's fill station. The City reserves the right to discontinue an account and a customer from bulk water purchasing at any time.
4. Accounts may only be used by the account holders and vehicles which are listed on the application.
5. Having an account does not guarantee access to filling, as the City does not warrant or represent it will guarantee a continuous supply of water in the quantity required by the customer. The City may at its discretion reduce, interrupt, or discontinue the supply of water to the customer at any time. Additional circumstances may occur where a balance is too low, draught management reductions, mechanical problem, or other closure.
6. The City may suspend or terminate access to the fill station if the operation is determined to compromise and/or adversely impact the City's water system sources, operations, facilities, and/or direct water service obligations.
7. The City is not responsible for accidents or damage due to use of the fill station.
8. The City accepts no responsibility for any of the water that the customer may take beyond the fill station.
9. The customer shall comply with state, federal, and local government regulations.
10. The customer shall retain good hygiene and sanitary practices while at the fill station. The customer shall also use trash containers. No trash or cigarette butts shall be thrown on the ground.
11. The customer shall avoid spillage, leakage, run-off, or ponding from the tank, tanker, or the fill station.
12. Any tank or tanker shall be configured to prevent spillage or leakage while stationary or in transit and be maintained in good order.
13. Please report any problems to the City at [utilities@durangogov.org](mailto:utilities@durangogov.org) or call (970) 375-4801.

14. Please report vandalism, graffiti, skateboarding, or other illegal activities to the Durango Police Department at (970) 385-2900.
15. Damages or loss to the fill station or the theft of water will be billed to the customer.
16. Water withdrawn from the City's system without prior authorization is a criminal act and punishable under Federal and State Laws. Unlawful tampering with waterworks results in a Class 6 Felony, which carries a maximum penalty of five years in jail.
17. In exchange for permission to operate and obtain water from the City's bulk water filling station, the Applicant/Customer agrees to defend, indemnify, and hold harmless the City and its officers, directors, employees, and agents from and against all claims, costs, losses, and damages, including, but not limited to attorney and other professional fees arising out of, connected with, or resulting from, the connection to the bulk water filling station, and the use of the water therefrom covered by this authorization.

**For more information visit [www.durangogov.org/waterdockstation](http://www.durangogov.org/waterdockstation), email [utilities@durangogov.org](mailto:utilities@durangogov.org), or call (970) 375-4801 or (970) 375-5032.**